

Senior Cool Care Program

Age Requirements

No Age Requirement

Available 24/7

No

Other Eligibility Criteria

Must be 60 years old or older; resident of Virginia; meet income guidelines and have a need for cooling assistance.

Intake Process

Call to find an intake agency in your area

Provider Refer

Yes

Report Problems

Call the Agency

Self Refer

Yes

Dominion Energy

<https://www.dominionenergy.com/>

<https://www.dominionenergy.com/virginia/billing/billing-options-and-assistance/...>

Main

(866) 366-4357

Toll-Free

(866) 366-4357

23219 VA

United States

Monday: 8:00 am-5:00 pm

Tuesday: 8:00 am-5:00 pm

Wednesday: 8:00 am-5:00 pm

Thursday: 8:00 am-5:00 pm

Friday: 8:00 am-5:00 pm

Saturday: Closed

Sunday: Closed

Fee Structure

No Fee

Languages Spoken

English

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Multi-Lingual

Senior Cool Care is a public-private partnership administered by The Virginia Department for Aging and Rehabilitative Services (DARS) that helps low-income older citizens in Virginia keep cool during the summer months. Dominion Energy sponsors the program.

The program provides one free single-room air conditioner to elderly Virginians who live within Dominion Energy's service area and who meet eligibility requirements. Local Area Agencies on Aging administer Senior Cool Care by screening applicants and distributing air conditioners. A list of participating agencies is available by contacting the Virginia Department for Aging and Rehabilitative Services at 1-800-552-3402.

Service Area(s)

Statewide